

GDPR (General Data Protection Regulation) / Privacy Policy

As you will be aware, GDPR legislative changes is coming into effect on 25th May 2018 and is the biggest change to data protection law in 20 years.

This statement sets out how we use and protect any information that you provide to us, or that we collect from you including verification of our compliance with GDPR changes.

Information we collect for trading purposes (Customers)

The information gathered and stored for trading customers consist of corporate and trading details relating to your business or personal purchases such as: Company name, registered office and correspondence addresses, registration and VAT numbers.

Contact details are also stored including name, telephone/mobile contact numbers and email addresses relevant to customer accounts.

Under GDPR, we are legally obliged to inform you about how we gather, process and store this data securely on our system.

All information of this type held by Turkington Livestock Systems Ltd is ONLY for trading and general communication purposes.

Information we collect for potential / future trading purposes (Prospective Customers)

As a potential customer, we are committed to respecting your privacy. This notice is to explain how we may use your details to send a quote, brochure or other technical information you may request.

For a quotation that you do not proceed with, or for technical information on our products and services (ie, company brochure), we will process your name, address, email address and contact information. We will retain these details for the duration of the enquiry then 5 years thereafter in case you get in touch again.

Any data provided to us by a third party database (Barbour ABI) has been processed via the lawful basis of consent and legitimate interest via strict procedures that comply with GDPR.

Information we collect from website enquiries

When we receive your enquiry through the website we retain the details of those who have requested information in order for us to reply. We only use this information to respond to the enquiry and the information is not permanently stored on the website.

We do not use general enquiry information for marketing purposes and do not pass personal information on to anyone else.

We do not currently have subscriptions open for an electronic newsletter.

Sharing your personal data

Your data will be treated as strictly confidential and will only be shared within Turkington Livestock Systems Ltd in order to deal with your request or enquiry.

Data Protection Rights

Should you believe that any of your personal data is incorrect or incomplete or stored in a non-secure manner, you have the right to request to see the information and/or request this is deleted (SAR – Subject Access Request). Please contact: Wilma Thompson via phone on 028 867 62751 or email wilmathompson@turkingtonsystems.com for further details on this.

This Privacy Notice was last updated on 23rd May 2018.